



YEAR 2024-2025

1 SUBJECT						
1.1 TOPIC (AREA OF KNOWLEDGE)	General and strategic marketing					
1.2 NAME	Advanced marketing					
2 LECTURER	Claudia Hernandez Virto					
3 GENERAL DETAILS						
3.1 TYPE	Optional					
3.2 ECTS CREDITS	4,5					
3.3 YEAR	Fourth					
3.4 SEMESTER	First					
3.5 LANGUAGE	English					
4 GENERAL	CG1 Analyse and synthesise phenomena and situations					
COMPETENCIES	<b>CG5</b> Use information and communication technologies to access information sources, to communicate, to store information and as a tool for learning and investigation, etc.					
	CG6 Gather, sift, synthesise and organise material from various sources (including library, electronic and online resources), and to critically evaluate its significance.					
	CG7 Innovate and apply lateral thinking in problem solving and decision making.					
5SPECIFIC COMPETENCIES	CE8       Understand and assimilate the principles and variables that condition consumer behaviour and social group behaviour         CE9       Use the different types of commercial and market research, interpret and apply the results in decision making					
6 CONTENTS	Module 1: Introduction to Advanced MarketingOverview of Advanced Marketing.Importance of Digital Marketing in the Modern Business Landscape.Trends and Emerging Technologies in Marketing.Module 2: Direct AdvertisingSubmodule 2.1: Google AdsSetting up Google Ads campaignsKeyword research and selectionAd copywriting best practicesBidding strategies and budget managementSubmodule 2.2: Social Media AdsPlatforms for social media advertisingTargeting options and audience segmentationAd design and creative optimizationAd performance measurement and optimizationSubmodule 2.3: Google My BusinessCreating and optimizing a Google My Business profileLeveraging GMB for local SEOManaging reviews and responding to customer feedbackAnalyzing GMB insights and data					

	Module 3: Google Analytics GA4Introduction to Google Analytics GA4Setting up Google Analytics for a website or appUnderstanding key GA4 metrics and dimensionsAdvanced data tracking and customizationAnalyzing user behavior and conversionsCreating custom reports and dashboardsUsing GA4 for marketing attribution and optimizationModule 4: Capstone ProjectIntegrating knowledge and skills acquired throughout the courseDeveloping and presenting an advanced marketing campaignIncorporating direct advertising and GA4 analyticsFeedback and peer evaluation						
7 METHODOLOGY	<ul> <li>Theoretical lecturing combined with classroom debates and exercises, with guided resolution of case studies.</li> <li>Suggested readings, videos and exercises from open-source publication, blogs, and other web resources.</li> <li>Practical sessions on acquiring data and developing data visualizations and machine learning algorithms.</li> </ul>						
8 LEARNING OUTCOMES	<ul> <li>Develop and optimize digital advertising campaigns using Google Ads and social media ads.</li> <li>Create and manage Google My Business listings for improved local online presence.</li> <li>Analyze user behavior and engagement using Google Analytics GA4.</li> <li>Apply advanced marketing strategies, integrating direct advertising and analytics.</li> <li>Develop a capstone marketing project and present findings effectively.</li> </ul>						
9 - Εναι πατιών	Criteria		-				
9 EVALUATION	Criteria Practical activities and project	Competences	Value (%)				
9 EVALUATION CRITERIA	Practical activities and project	Competences CG6, CE8	Value (%) 60%				
		Competences CG6, CE8 CG1, CG5, CG6	Value (%) 60% 20%				
	Practical activities and project Attendance and class participation	Competences CG6, CE8	Value (%) 60%				
	Practical activities and project Attendance and class participation Final test	Competences CG6, CE8 CG1, CG5, CG6 CG1, CE9	Value (%) 60% 20%				
	Practical activities and project         Attendance and class participation         Final test         General comments         - In order to be assessed in the first call, it         - a minimum participation of 80% to the first call of the first	Competences CG6, CE8 CG1, CG5, CG6 CG1, CE9 is required:	Value (%) 60% 20% 20%				
	Practical activities and project Attendance and class participation Final test General comments - In order to be assessed in the first call, it - a minimum participation of 80% so lessons.	Competences CG6, CE8 CG1, CG5, CG6 CG1, CE9 is required: in the lab exercises an	Value (%)           60%           20%           20%           d classroom				
	Practical activities and project         Attendance and class participation         Final test         General comments         - In order to be assessed in the first call, it         - a minimum participation of 80% = lessons.         - a grade equal to or higher that	Competences CG6, CE8 CG1, CG5, CG6 CG1, CE9 is required: in the lab exercises an n 40% in each assign	Value (%)           60%           20%           20%           d classroom				
CRITERIA	Practical activities and project         Attendance and class participation         Final test         General comments         - In order to be assessed in the first call, it         - a minimum participation of 80% :         lessons.         - a grade equal to or higher tha         exercises, including the final example	Competences CG6, CE8 CG1, CG5, CG6 CG1, CE9 is required: in the lab exercises an n 40% in each assign	Value (%) 60% 20% 20% d classroom nments and				
	Practical activities and project         Attendance and class participation         Final test         General comments         - In order to be assessed in the first call, it         - a minimum participation of 80% solutions         - a grade equal to or higher that exercises, including the final example         Li, F., Larimo, J., & Leonidou, L. C. strategy: definition, conceptualiza	Competences CG6, CE8 CG1, CG5, CG6 CG1, CE9 is required: in the lab exercises an n 40% in each assign n. (2021). Social media m tion, taxonomy, validati	Value (%) 60% 20% 20% d classroom nments and arketing ion, and				
CRITERIA	Practical activities and project         Attendance and class participation         Final test         General comments         - In order to be assessed in the first call, it         - a minimum participation of 80% is         lessons.         - a grade equal to or higher tha         exercises, including the final exam         • Li, F., Larimo, J., & Leonidou, L. C.         strategy: definition, conceptualiza         future agenda. Journal of the Acad	Competences CG6, CE8 CG1, CG5, CG6 CG1, CE9 is required: in the lab exercises an n 40% in each assign n. (2021). Social media m tion, taxonomy, validati	Value (%) 60% 20% 20% ad classroom nments and arketing ion, and				
CRITERIA	Practical activities and project         Attendance and class participation         Final test         General comments         - In order to be assessed in the first call, it         - a minimum participation of 80% :         lessons.         - a grade equal to or higher tha         exercises, including the final exam         • Li, F., Larimo, J., & Leonidou, L. C.         strategy: definition, conceptualiza         future agenda. Journal of the Acad         51-70.	Competences CG6, CE8 CG1, CG5, CG6 CG1, CE9 is required: in the lab exercises an n 40% in each assign n. (2021). Social media m tion, taxonomy, validation demy of Marketing Scie	Value (%) 60% 20% 20% d classroom nments and arketing ion, and ence, 49(1),				
CRITERIA	Practical activities and project         Attendance and class participation         Final test         General comments         - In order to be assessed in the first call, it         - a minimum participation of 80% is         lessons.         - a grade equal to or higher tha         exercises, including the final exam         • Li, F., Larimo, J., & Leonidou, L. C.         strategy: definition, conceptualiza         future agenda. Journal of the Acad	Competences CG6, CE8 CG1, CG5, CG6 CG1, CE9 is required: in the lab exercises an n 40% in each assign n. (2021). Social media m tion, taxonomy, validation lemy of Marketing Scie	Value (%) 60% 20% 20% d classroom nments and arketing ion, and ence, 49(1), A review of				
CRITERIA	<ul> <li>Practical activities and project</li> <li>Attendance and class participation</li> <li>Final test</li> <li>General comments</li> <li>In order to be assessed in the first call, it <ul> <li>a minimum participation of 80% : <ul> <li>lessons.</li> <li>a grade equal to or higher tha</li> <li>exercises, including the final examtion</li> </ul> </li> <li>Li, F., Larimo, J., &amp; Leonidou, L. C. strategy: definition, conceptualiza future agenda. Journal of the Acad 51-70.</li> <li>Ernawati, E., Baharin, S. S. K., &amp; Kadata mining methods in RFM-base Journal of Physics: Conference Se</li> </ul></li></ul>	Competences CG6, CE8 CG1, CG5, CG6 CG1, CE9 is required: in the lab exercises an n 40% in each assign n. (2021). Social media m tion, taxonomy, validati lemy of Marketing Scie asmin, F. (2021, April). A ed customer segmentat	Value (%) 60% 20% 20% ad classroom nments and arketing ion, and ence, 49(1), A review of tion. In				
CRITERIA	<ul> <li>Practical activities and project</li> <li>Attendance and class participation</li> <li>Final test</li> <li>General comments <ul> <li>In order to be assessed in the first call, it</li> <li>a minimum participation of 80% is lessons.</li> <li>a grade equal to or higher that exercises, including the final examt</li> <li>Li, F., Larimo, J., &amp; Leonidou, L. C. strategy: definition, conceptualization future agenda. Journal of the Acade 51-70.</li> <li>Ernawati, E., Baharin, S. S. K., &amp; Kadata mining methods in RFM-base Journal of Physics: Conference Set IOP Publishing.</li> </ul> </li> </ul>	Competences CG6, CE8 CG1, CG5, CG6 CG1, CE9 is required: in the lab exercises an n 40% in each assign (2021). Social media m tion, taxonomy, validati lemy of Marketing Scie asmin, F. (2021, April) ed customer segmentat ries (Vol. 1869, No. 1, p	Value (%) 60% 20% 20% d classroom nments and arketing ion, and ence, 49(1), A review of tion. In . 012085).				
CRITERIA	<ul> <li>Practical activities and project</li> <li>Attendance and class participation</li> <li>Final test</li> <li>General comments</li> <li>In order to be assessed in the first call, it <ul> <li>a minimum participation of 80% : <ul> <li>lessons.</li> <li>a grade equal to or higher tha</li> <li>exercises, including the final examtion</li> </ul> </li> <li>Li, F., Larimo, J., &amp; Leonidou, L. C. strategy: definition, conceptualiza future agenda. Journal of the Acad 51-70.</li> <li>Ernawati, E., Baharin, S. S. K., &amp; Kadata mining methods in RFM-base Journal of Physics: Conference Se</li> </ul></li></ul>	Competences CG6, CE8 CG1, CG5, CG6 CG1, CE9 is required: in the lab exercises an n 40% in each assign (2021). Social media m tion, taxonomy, validation demy of Marketing Scientian asmin, F. (2021, April) ed customer segmentation ries (Vol. 1869, No. 1, p ning techniques for customer segmentation ries (Vol. 1869, No. 1, p	Value (%) 60% 20% 20% d classroom nments and arketing ion, and ence, 49(1), A review of tion. In . 012085). stomer				
CRITERIA	<ul> <li>Practical activities and project</li> <li>Attendance and class participation</li> <li>Final test</li> <li>General comments <ul> <li>In order to be assessed in the first call, it</li> <li>a minimum participation of 80% : lessons.</li> <li>a grade equal to or higher tha exercises, including the final examt</li> <li>Li, F., Larimo, J., &amp; Leonidou, L. C. strategy: definition, conceptualiza future agenda. Journal of the Acad 51-70.</li> <li>Ernawati, E., Baharin, S. S. K., &amp; Kadata mining methods in RFM-base Journal of Physics: Conference Se IOP Publishing.</li> <li>Sabbeh, S. F. (2018). Machine-lear retention: A comparative study. In Computer Science and Application</li> </ul> </li> </ul>	Competences CG6, CE8 CG1, CG5, CG6 CG1, CE9 is required: in the lab exercises an n 40% in each assign n. (2021). Social media m tion, taxonomy, validati lemy of Marketing Scie asmin, F. (2021, April) ed customer segmentat ries (Vol. 1869, No. 1, p ning techniques for cust ternational Journal of A as, 9(2).	Value (%) 60% 20% 20% d classroom nments and arketing ion, and ence, 49(1), A review of tion. In . 012085). stomer Advanced				
CRITERIA	<ul> <li>Practical activities and project</li> <li>Attendance and class participation</li> <li>Final test</li> <li>General comments <ul> <li>In order to be assessed in the first call, it</li> <li>a minimum participation of 80% : lessons.</li> <li>a grade equal to or higher tha exercises, including the final exam</li> <li>Li, F., Larimo, J., &amp; Leonidou, L. C. strategy: definition, conceptualiza future agenda. Journal of the Acad 51-70.</li> <li>Ernawati, E., Baharin, S. S. K., &amp; Ka data mining methods in RFM-base Journal of Physics: Conference Se IOP Publishing.</li> <li>Sabbeh, S. F. (2018). Machine-lear retention: A comparative study. In Computer Science and Application</li> <li>Aggarwal, C. C. (2016). Recomment</li> </ul> </li> </ul>	Competences CG6, CE8 CG1, CG5, CG6 CG1, CE9 is required: in the lab exercises an n 40% in each assign (2021). Social media m tion, taxonomy, validati lemy of Marketing Scie asmin, F. (2021, April). A ed customer segmentat ries (Vol. 1869, No. 1, p ning techniques for cust ternational Journal of A as, 9(2). der systems (Vol. 1). Ch	Value (%) 60% 20% 20% d classroom nments and arketing ion, and ence, 49(1), A review of tion. In . 012085). stomer Advanced				
CRITERIA	<ul> <li>Practical activities and project</li> <li>Attendance and class participation</li> <li>Final test</li> <li>General comments</li> <li>In order to be assessed in the first call, it <ul> <li>a minimum participation of 80% : <ul> <li>lessons.</li> <li>a grade equal to or higher tha</li> <li>exercises, including the final exam</li> </ul> </li> <li>Li, F., Larimo, J., &amp; Leonidou, L. C. strategy: definition, conceptualiza future agenda. Journal of the Acad 51-70.</li> <li>Ernawati, E., Baharin, S. S. K., &amp; Kadata mining methods in RFM-base Journal of Physics: Conference Se IOP Publishing.</li> <li>Sabbeh, S. F. (2018). Machine-lear retention: A comparative study. In Computer Science and Applicatior</li> <li>Aggarwal, C. C. (2016). Recommen Springer International Publishing</li> </ul></li></ul>	Competences CG6, CE8 CG1, CG5, CG6 CG1, CE9 is required: in the lab exercises an n 40% in each assign (2021). Social media m tion, taxonomy, validati demy of Marketing Sciel asmin, F. (2021, April) ed customer segmentat ries (Vol. 1869, No. 1, p ning techniques for cust ternational Journal of A ns, 9(2). der systems (Vol. 1). Ch	Value (%) 60% 20% 20% ad classroom nments and arketing ion, and ence, 49(1), A review of tion. In . 012085). stomer Advanced nam:				
CRITERIA	<ul> <li>Practical activities and project</li> <li>Attendance and class participation</li> <li>Final test</li> <li>General comments <ul> <li>In order to be assessed in the first call, it</li> <li>a minimum participation of 80% is lessons.</li> <li>a grade equal to or higher that exercises, including the final examt</li> </ul> </li> <li>Li, F., Larimo, J., &amp; Leonidou, L. C. strategy: definition, conceptualization future agenda. Journal of the Acade 51-70.</li> <li>Ernawati, E., Baharin, S. S. K., &amp; Kadata mining methods in RFM-base Journal of Physics: Conference Set IOP Publishing.</li> <li>Sabbeh, S. F. (2018). Machine-lear retention: A comparative study. In Computer Science and Application</li> <li>Aggarwal, C. C. (2016). Recommen Springer International Publishing</li> </ul>	Competences CG6, CE8 CG1, CG5, CG6 CG1, CE9 is required: in the lab exercises an n 40% in each assign (2021). Social media m tion, taxonomy, validati demy of Marketing Sciel asmin, F. (2021, April) ed customer segmentat ries (Vol. 1869, No. 1, p ning techniques for cust ternational Journal of A ns, 9(2). der systems (Vol. 1). Ch	Value (%) 60% 20% 20% ad classroom nments and arketing ion, and ence, 49(1), A review of tion. In . 012085). stomer Advanced ham:				
CRITERIA	<ul> <li>Practical activities and project</li> <li>Attendance and class participation</li> <li>Final test</li> <li>General comments <ul> <li>In order to be assessed in the first call, it</li> <li>a minimum participation of 80% : lessons.</li> <li>a grade equal to or higher tha exercises, including the final exam</li> </ul> </li> <li>Li, F., Larimo, J., &amp; Leonidou, L. C. strategy: definition, conceptualiza future agenda. Journal of the Acad 51-70.</li> <li>Ernawati, E., Baharin, S. S. K., &amp; Ka data mining methods in RFM-base Journal of Physics: Conference Se IOP Publishing.</li> <li>Sabbeh, S. F. (2018). Machine-lear retention: A comparative study. In Computer Science and Application</li> <li>Aggarwal, C. C. (2016). Recommen Springer International Publishing</li> <li>Rajaraman, A., &amp; Ullman, J. D. (201 Cambridge University Press.</li> <li>Kruschke, J. (2014). Doing Bayesia</li> </ul>	Competences CG6, CE8 CG1, CG5, CG6 CG1, CE9 is required: in the lab exercises an n 40% in each assign n. (2021). Social media m tion, taxonomy, validation terming techniques for custor ries (Vol. 1869, No. 1, p ning techniques for custor ternational Journal of A ns, 9(2). der systems (Vol. 1). Ch	Value (%) 60% 20% 20% d classroom nments and arketing ion, and ence, 49(1), A review of tion. In . 012085). stomer Advanced nam: datasets.				
CRITERIA	<ul> <li>Practical activities and project</li> <li>Attendance and class participation</li> <li>Final test</li> <li>General comments <ul> <li>In order to be assessed in the first call, it</li> <li>a minimum participation of 80% : lessons.</li> <li>a grade equal to or higher tha exercises, including the final exant</li> <li>Li, F., Larimo, J., &amp; Leonidou, L. C. strategy: definition, conceptualiza future agenda. Journal of the Acad 51-70.</li> <li>Ernawati, E., Baharin, S. S. K., &amp; Kadata mining methods in RFM-base Journal of Physics: Conference Se IOP Publishing.</li> <li>Sabbeh, S. F. (2018). Machine-lear retention: A comparative study. In Computer Science and Application</li> <li>Aggarwal, C. C. (2016). Recommen Springer International Publishing</li> <li>Rajaraman, A., &amp; Ullman, J. D. (2017). Cambridge University Press.</li> <li>Kruschke, J. (2014). Doing Bayesia JAGS, and Stan.</li> </ul> </li> </ul>	Competences CG6, CE8 CG1, CG5, CG6 CG1, CE9 is required: in the lab exercises an n 40% in each assign (2021). Social media m tion, taxonomy, validati lemy of Marketing Scie asmin, F. (2021, April). A ed customer segmentat ries (Vol. 1869, No. 1, p ning techniques for cust ternational Journal of A as, 9(2). der systems (Vol. 1). Ch der systems (Vol. 1). Ch der systems (Vol. 1). Ch der systems (Vol. 1). Ch	Value (%) 60% 20% 20% ad classroom nments and arketing ion, and ence, 49(1), A review of tion. In . 012085). stomer Advanced nam: datasets. rial with R,				
CRITERIA	<ul> <li>Practical activities and project</li> <li>Attendance and class participation</li> <li>Final test</li> <li>General comments <ul> <li>In order to be assessed in the first call, it</li> <li>a minimum participation of 80% : lessons.</li> <li>a grade equal to or higher tha exercises, including the final exam</li> </ul> </li> <li>Li, F., Larimo, J., &amp; Leonidou, L. C. strategy: definition, conceptualiza future agenda. Journal of the Acad 51-70.</li> <li>Ernawati, E., Baharin, S. S. K., &amp; Ka data mining methods in RFM-base Journal of Physics: Conference Se IOP Publishing.</li> <li>Sabbeh, S. F. (2018). Machine-lear retention: A comparative study. In Computer Science and Application</li> <li>Aggarwal, C. C. (2016). Recommen Springer International Publishing</li> <li>Rajaraman, A., &amp; Ullman, J. D. (201 Cambridge University Press.</li> <li>Kruschke, J. (2014). Doing Bayesia</li> </ul>	Competences CG6, CE8 CG1, CG5, CG6 CG1, CE9 is required: in the lab exercises an n 40% in each assign (2021). Social media m tion, taxonomy, validati lemy of Marketing Scie asmin, F. (2021, April). ed customer segmentat ries (Vol. 1869, No. 1, p ning techniques for cust ternational Journal of A ns, 9(2). der systems (Vol. 1). Ch 1). Mining of massive of an data analysis: A tutor 7). The role of data priva	Value (%) 60% 20% 20% ad classroom nments and arketing ion, and ence, 49(1), A review of tion. In . 012085). stomer Advanced nam: datasets. rial with R, acy in				

	<ul> <li>Chan, D., &amp; Perry, M. (2017). Challenges and opportunities in media mix modelling.</li> <li>Fowler, M., &amp; Highsmith, J. (2001). The agile manifesto. Software development, 9(8), 28-35.</li> <li>Brei, V. A. (2020). Machine Learning in Marketing: Overview, Learning Strategies, Applications, and Future Developments. Foundations and Trends® in Marketing, 14(3), 173-236.</li> <li>Gonick, L., Smith, W., &amp; Smith, W. (1993). The cartoon guide to statistics (pp. 141-142). New York: HarperPerennial.</li> <li>Gonick, L. (2015). The cartoon guide to algebra. HarperCollins.</li> <li>Murphy, K. P. (2022). Probabilistic Machine Learning: An introduction. MIT Press.</li> </ul>							
11 EVALUATION	Criteria	Sep.	Oct.	Nov.	Dec.	Jan.	Total	
CRITERIA SCHEDULE	Class activities and projects	15%	15%	15%	15%		60%	
	Class attendance, participation	5%	5%	5%	5%		20%	
	Final test					20%	20%	
	Total	20%	20%	20%	20%	20%	100%	